

Commitment

We are committed to making customer satisfaction our first priority

WHY CHOOSE US?

- 👍 Fast, Friendly & Personal Service
- 👍 24 to 48 hour turn around (based on parts & availability) Most times – same day service
- 👍 Save time & money by using our on-site support and eliminate having to ship out or take your failed PC to a local tech shop
- 👍 *Local Phone & On-Site Support
- 👍 We will beat or match any of our competitor's prices (with their written quote)

"I am an extremely satisfied customer because PC Alternatives responded immediately to what I deemed as an emergency situation. They handled my situation swiftly, professionally and made sure that every issue I was having was fixed. I felt that they were personally concerned with my situation, went above and beyond the call of duty, and they were there every step of the way "- Stephanie Roese, Virginia Beach

Note: All information listed in this brochure is subject to change without notice. We are not responsible for any typographical errors.



PC Alternatives, Inc.

3720 Holland Road, Suite 103
Virginia Beach, VA 23452

Specializing In Your Computer Needs Since 1997



When your PC is down, we're the best fix around!

*Cost and Services
Brochure - For your
Home or Office*

- Prompt*
- Courteous*
- Professional*
- Great Value*

Call or check us out on the web:

757.689.2889

www.pcalt.biz

Service*

We generally can offer SAME DAY service – where most others can't

SOFTWARE INSTALLATION - \$29.99*

🔧 We'll install 1 software title along with all the updates. *MS Office will be \$49.99

HARDWARE INSTALLATION - \$39.99

🔧 We'll install 1 device (memory, printer, etc.) along with the software & updates

PC/LAPTOP DIAGNOSTIC - \$65/\$75*

🔧 We'll troubleshoot 1 PC/Laptop & test hardware. *Prices exclude any additional software or hardware needed to fix issue

NETWORK INSTALLATION - \$139

🔧 We'll network 1 or 2 of your computers as well as configure your router

IN-HOME/OFFICE PC SETUP - \$129

🔧 We'll unpack & setup your new PC, connect it to your Providers network & setup 1 peripheral & 1 program (other updates such as Windows will be additional)

WIRELESS SECURITY SETUP - \$120

🔧 We'll setup your router and encrypt your data

VIRUS/SPYWARE REMOVAL – \$99*

🔧 We'll remove the bugs. *A total reload of just OS for \$80 may be necessary depending upon how bad your computer is infected

Support

We will provide you with on-site, carry-in and telephone support

*ON-SITE BASIC TRAINING - \$79

- 📖 Internet Browsing
- 📖 Navigating Windows XP/Vista/7
- 📖 Microsoft Outlook
- 📖 Microsoft Office
- 📖 Virus & Security Protection
- 📖 Other – Client Choice/Subject

* 1-hour minimum plus on-site/travel fee of \$21.25

DATA SOLUTIONS

- 📁 Create Recovery/Driver DVD's - \$39.99
- 📁 OS Restore/Install/Upgrade - \$79.99
- 📁 Download, install, & configure Windows Security Updates/Patches - \$49.99
- 📁 Data transfer & backup to DVD - \$89.99
- 📁 Reinstall any Antivirus software - \$29.99

(A) Total Reload Package - \$129.98

(B) Total Reload/Backup Package - \$219.97

WARRANTY & PHONE SUPPORT

- 📄 One year limited warranty on parts & labor for any new computer and 30-days for any pre-certified.
- 📄 Phone support is based on 1/4 hour increments & is available during business hours only.

Sales

Our computers will perform the tasks you need, at affordable prices that are hard to beat

ANTIVIRUS/SECURITY SOFTWARE

- 👤 Norton Antivirus & Antispyware
- 👤 Norton Internet Security
- 👤 CA Antivirus

HARDWARE

- 💻 Flash/Thumbnail Drives
 - 💻 APC Battery Backup/Surge Protectors
 - 💻 Wired/Wireless "N" Routers
 - 💻 Wired/Wireless "N" Adapters
- (We can purchase ANY other hardware)

COMPUTERS & LCD's – Call*

- 💻 New Dell Computers*
 - 💻 New Dell Laptops*
 - 💻 New LCD Flat Panels*
 - 💻 Pre-Certified Computers*
 - 💻 Pre-Certified LCD's*
- (We can purchase & support any PC brand)

MISCELLANEOUS

- ✍ Web Design/Hosting - Call
- ✍ Phone Support - \$21 per 1/4 hour
- ✍ Consulting – Computers/Networks
- ✍ Air clean inside of PC - \$19.99
- ✍ PC optimization - \$39.99

* For all on-site services, travel fee is \$21.25

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* Certain restrictions apply - Call